Odyssey: Vermont Judiciary's Next Generation Case Management System

A Message from Patricia Gabel, State Court Administrator & Project Sponsor:

Dear Colleagues,

On June 5th, I was pleased to announce this exciting news to the Judiciary:

"I would like to extend congratulations to our Next Generation Case Management System project team and to the hardworking employees in the Judicial Bureau, Information Center, Finance, and the Division of Research and Information Services for their work over the past week (and weekend!) during the 'Go Live' event of the Next Generation Case Management System implementation in the Judicial Bureau.

This is a significant milestone for the Judiciary. As the first of five such deployments that will occur over the next 18 months, the Judicial Bureau go-live is the result of months of dedication and hard work by our Judiciary Project Team, supported by RIS, Trial Court Operations, Finance, Judicial Bureau Staff, and our partners at Tyler Technologies.

As you may know, this first roll-out is focused solely on replacing the Judicial Bureau (JB) functionality of our legacy systems with Odyssey, by Tyler Technologies. The significant efforts of our NG-CMS project and governance teams has resulted in a technology solution that is configured to support evolved business processes and increased efficiency and will ultimately result in easier interactions with the court."

Over the past month, the project team has given careful consideration to lessons learned from the Phase I Judicial Bureau go-live, as well as information from Tyler about a new version of the Odyssey software that contains important features for Trial Court Operations.

At the August 5th Steering Board meeting, the board will review options for how to proceed with the Phase II, first Regional Trial Court rollout (Windsor, Orange and Windham Counties). Phase II is currently planned to go-live near the end of the calendar year. That date could change, depending on the outcome of the Steering Board meeting. If the schedule changes, it will be because of the importance of ensuring that users receive sufficient training and of the need to work through the various changes in business processes that will likely occur.

It's very important that we get this first trial court implementation done as well as possible. Once the Steering Board makes a decision about the Phase II go-live date, that information will be shared throughout the Judiciary in the next newsletter.

Thank you,

Pat

Judicial Bureau Case Access & Fine Payment Now Available Online Through the Public Portal

The Vermont Judiciary's Public Portal is a new website that offers access to court case and hearing information. At this time, only Judicial Bureau case records can be viewed and only Judicial Bureau fines may be paid through the Portal. Registered users may be granted elevated access to their own case documents and data.

To access the portal, visit https://publicportal.courts.vt.gov/Portal

For assistance, please email the Judiciary's HelpDesk at <u>JUD.Helpdesk@vermont.gov</u> or call 802-828-4357.

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Save the date!

Southeast Region Roll Out Meetings

(Accredited for 1.5 CLEs)

In preparation for Orange, Windsor, and Windham's Fall 2019 transition to the new case management system, the judiciary will hold meetings to introduce local stakeholders to Odyssey. While all are welcome to attend, these meetings are targeted toward members of the regional bar and representatives from local agencies.

Friday August 2nd 9:00 am – 10:30 am

Windham Superior Court 30 Putney Road, 2nd Floor, Brattleboro Friday August 9th 9:00 am – 10:30 am

Orange Superior Court 5 Court Street, Chelsea

"The times they are a-changing"

In the latest edition of the Vermont Bar Journal, Project Team Leader Andy Stone discusses pending changes and the vital need for a modern case management system.

Read his article on page 27 of the summer edition of the Vermont Bar Journal.

FAQ Corner

Q: Once the trial courts move to an electronic case management system, will I be required to electronically file my case or can I still use paper?

A: Attorneys will generally be required to use the electronic filing system for all filings. Selfrepresented litigants may choose to continue to file paper documents by hand or mail, or may elect to register the electronic filing system.

Click here for more FAQs