VERMONT COURT IMPROVEMENT PROGRAM Strategic Plan

FFYs 2017-2021

Overall Goal of VT CIP: Quality dependency court proceedings that promote children's safety, permanency, and well-being.

Outline of Outcomes & Projects

1. Improve the timeliness of TPR proceedings

- Project 1: Expedite those TPRs where parents are not engaged in caseplan
- Project 2: Explore strategies to reduce the amount of time a TPR decision is under advisement
- Project 3: Develop a plan for experimenting with a regional TPR venue to improve timeliness of TPR decisions

2. <u>Improve the timeliness and quality of Probate Division adoption finalization hearings for children in the</u> child welfare system.

- Project 1: Improve timeliness of adoption finalization hearings in Probate Division
- Project 2: Improve the quality of adoption finalization hearings in Probate Division

3. Identify and implement efficiencies in processing abuse/neglect cases

Project: Conduct an analysis of initial stages of abuse/neglect proceedings, examine suspected causes of case delay, and recommend reforms (Lean analysis)

4. Improve quality of court data

Project 1: Improve the quality of permanency data

5. Collaboration between the court, agency, and other partners in the child welfare system

- Project 1: Courts, DCF, & other child welfare system partners collaborate to provide multidisciplinary education & training
- Project 2: Collaborate with DCF-FSD on implementation of specific initiatives (e.g., older youth provisions of the federal Strengthening Families Act, SDM reunification tool, etc.)
- Project 3: Support Safe Babies Court projects

6. Promote high quality legal representation

- Project 1: Attorneys receive specialized training in child welfare and juvenile law
- Project 2: Develop an instrument for judges to use that focuses on indicators of quality representation and provide data on attorneys to ODG

7. Judges and court personnel are knowledgeable and prepared to work with child welfare cases

- Project 1: Judges assigned to the juvenile docket receive specialized training
- Project 2: Court personnel assigned to the juvenile docket receive specialized training

8. GALs who advocate in juvenile proceedings are adequately trained and supervised

- Project 1: Train GAL volunteers to advocate for children's best interests in juvenile proceedings
- Project 2: GALs in juvenile proceedings are adequately supervised.
- Project 3: Assess statewide data to accurately identify cases assigned to volunteer GALs and identify any current or potential future problems.

(revised 2017)

OMB Control No: 0970-0307

State Name: Vermont

Date Strategic Plan Submitted: November 22, 2016 (rev.2017)

Timeframe Covered by Strategic Plan: 2017-2021

Overall Goal/Mission of CIP: Quality dependency court proceedings that promote children's safety, permanency, and well-being.

Outcome #1: Improve the timeliness of TPR proceedings

(This is a joint court/agency project to improve a permanency outcome)

Resources

Plans for

Priority Area: Timeliness/Permanency

Need Driving Activities & Data Source: The number of cases with a TPR filed rose for six consecutive state fiscal years through FY16.¹ While Vermont had made progress reducing the average time from Case Filing to TPR decision (and TPR filing to TPR decision) during FYs 11-14, the average length of time began climbing in FY15 and the upward trend continued into FY17. Delays in TPR decisions contribute to delays in permanency. For now, we will focus on expedited TPR hearings for cases that meet specific criteria. Developing and implementing a plan for those TPRs could produce strategies for possibly exploring regional TPR venue or other non-traditional ways of keeping up with TPR caseload, at a later date.

Theory of Change: Expedite TPR hearings in those TPR cases in which parents are not actively engaged in their case plan (not seeing their child), so that courts decide TPRs in a more timely manner. This is a strategy to reduce permanency delays for children who have adoption as a caseplan goal.

| Activity or Project Description Specific actions or project that will be completed to produce specific outputs and demonstrate progress toward the outcome. | Collaborative Partners Responsible parties and partners involved in implementation of the activity. | Anticipated Outputs of Activity What the CIP intends to produce, provide or accomplish through the activity. | Goals of Activity (short and/or Long-term) Where relevant and practical, provide specific, projected change in data the CIP intends to achieve. Goals should be measureable. Progress toward Outcome | Timeframe Proposed completion date or, if appropriate, "ongoing". | Needed Where relevant identify the resources needed to complete the activity. | Evaluating Activity Where relevant, how will you measure or monitor change? | Status of Project/ Activity Completed, Ongoing, Abandoned |
|---|---|--|--|---|---|---|--|
| | - | | d in case plan. This project was ee of the Justice for Children Tas | | | | • |
| 1. Create a work group to develop criteria for identifying these cases. | Trial Court Operations, Chief Superior Judge; | Produce implementation plan | Reduce the number of pending TPRs and the % of TPRs pending > 5 months. | Start winter 2017 | court-room space; attorney & judge | % of TPRs pending > 5 months; | Ongoing |

¹ Source: court data, TPRs filed (TPR trends report)

| Develop implementation plan | AAGs | | | availability; court staff | Avg time from TPR filing to decision | |
|-----------------------------|----------------|------------------------------|-------------------------|------------------------------|--|--|
| 2. retired judges may be | Chief Superior | Reduce the number of pending | Through June | CIP funds for | | |
| utilized to hear TPRs | Judge; | TPRs | 2017- 2018 | retired judge | | |
| fitting the criteria | Retired judges | | | time | | |

Project 2: Explore strategies to reduce the amount of time a TPR decision is under advisement - on hold

This was identified because DCF-FSD knew of cases where the TPR decision was long overdue.

| 1. Monitor those TPRs where the decision is "under advisement" for more than 30 days | Chief Superior Judge | Reduce # of days from close of evidence to TPR decision | Improve timeliness of TPR decisions (impacts timeliness of permanency) | Start 12/1/16 | Chief Superior Judge's staff | Baseline: % of TPRs under advisement > 30 days | On hold |
|---|---|---|--|---------------|------------------------------------|---|---------|
| 2. If warranted based on data collected from #1 above, explore strategies to reduce the amount of time a TPR decision is under advisement | Chief Superior Judge; Trial Court Operations | Reduce # of days from close of evidence to TPR decision | Improve timeliness of TPR decisions (impacts timeliness of permanency) | Feb. 2017 | | , | On hold |

Project 3: Develop a plan for experimenting with a regional TPR venue to improve timeliness of TPR decisions. - on hold

This was identified by members of the Justice for Children Task Force and was authorized by statute in 2016.

| 1. Develop a plan for | Chief Superior | a. work group created | | Year 1 | Plan should | plan will identify | On hold |
|----------------------------|----------------|------------------------|---------------------------|----------|-------------|--------------------|---------|
| experimenting with a | Judge; | b. plan approved by VT | | | identify | how we will | |
| regional TPR venue to | Trial Court | Supreme Court | | | resources | monitor impact | |
| improve timeliness of TPR | Operations; | | | | needed | | |
| decisions | DCF, ODG, etc. | | | | | | |
| 2. Implement plan | | | Improve timeliness of TPR | Year 2 + | | | On hold |
| | | | decisions | | | | |
| 3. Assess impact after one | | | Tweak plan as needed | Year 3 + | | | On hold |
| year | | | | | | | |

Outcome #2: Improve the timeliness and quality of Probate Division adoption finalization hearings for children in the child welfare system.

(This is a joint court/agency project to improve hearing quality and timely permanency)

Priority Area: Timeliness/Permanency; Quality Court Hearings

Need Driving Activities & Data Source: The increase in the number of children coming into DCF custody over the past three years has resulted in an increased number of TPR proceedings and adoption finalizations. The number of cases with a TPR filed in FY16 was 53% higher than in FY14.² This has resulted in more adoption finalization hearings for the probate courts. All but one probate court has a part-time judge. This project strives to ensure timely hearing dates once the adoption finalization paperwork is filed with the Probate Division. It should reduce variability county by county in the length of time probate courts take to finalize adoptions. As of September 1, 2016 there were 127 cases that will be ready for finalization on or before 12/31/16.³ (Data source: Lund)

Theory of Change: This project is intended to move children to permanency quicker, which should have a positive impact on children's sense of well-being and security. Adoption finalization hearings will occur more timely. Families will have a positive experience at their finalization hearing. This will be accomplished by monitoring the time between filing of adoption finalization paperwork and the finalization hearing *and* improving the quality of the hearing experience for children and families through education of probate judges and court staff.

| Activity or Project Description Specific actions or project that will be completed to produce specific outputs and demonstrate progress toward the outcome. | Collaborative Partners Responsible parties and partners involved in implementation of the activity. | Anticipated Outputs of Activity What the CIP intends to produce, provide or accomplish through the activity. | Goals of Activity (short and/or Long-term) Where relevant and practical, provide specific, projected change in data the CIP intends to achieve. Goals should be measureable. Progress toward Outcome | Timeframe Proposed completion date or, if appropriate, "ongoing". | Resources Needed Where relevant identify the resources needed to complete the activity. | Plans for Evaluating Activity Where relevant, how will you measure or monitor change? | Status of Project/ Activity Completed, Ongoing, Abandoned |
|---|---|--|--|---|---|---|--|
| Project 1: Improve time | • | on finalization hearing | s in Probate Division. | 1 | 1 | T | |
| 1. Set time standard for | Lund/ Project | Reduce permanency | -Improve timeliness of | Feb. 1, 2017 | Meeting time; | Review data | Ongoing |
| finalizing adoptions in | Family Staff, | delays for children who | adoptions | | personnel | every 6 months. | |
| Probate Division. | Trial Court | have adoption as | | | resources | Goal set in | |
| | Operations, | caseplan goal | Increase the percentage of | | | March 2017: | |
| | Probate Division | | adoption finalizations that occur | | | 80% of the | |
| | Oversight Cmte, | Reduce delays between | within 30 days of the filing of | | | finalization | |
| | Chief Superior | filing of adoption | the adoption paperwork | | | hearings occur | |
| | Judge Grearson | finalization paperwork | | | | within 30 days of | |
| | | to adoption hearing. | Secondary benefits (won't be | | | the paperwork | |
| | | | measured): | | | being filed in the | |
| | | | -Reducing # of pending | | | probate court; & | |
| | | | adoptions will reduce | | | 90% finalizations | |
| | | | caseloads for FSD social | | | within 45 days. | |

² Source: court data (TPR Trend report)

³ Source: Lund Project Family data

| | | | workers & GALs, and may eliminate the need for some post-TPR permanency hearings (if adoption occurs before the hearing is required) -Foster care savings | | | Issue the adoption decree at the finalization hearing 90% of the time | |
|---|---|---|---|---------------------------------------|-----------------------------|---|--|
| 2. Develop procedures for Lund & probate court staff to follow | Lund/ Project Family Staff, Trial Court Operations, Probate Division Oversight Cmte | Less variation court by court (more uniformity) | Roll out procedures (Jan. 2017) | 3/1/17 | | | Completed |
| 3. Train court staff on efficient processing of adoption paperwork and setting finalization hearing. | Trial Court Operations | | This was the 1/12/17 meeting/training of Court Operations Managers and Probate Registers. | 4/1/17 | Funds for training | | Completed |
| 4. Measure time between filing of adoption finalization paperwork to the finalization hearing and adoption decree | Lund/ Project Family Staff | More timely adoption hearings | | ongoing | Lund personnel & data | Lund shares data with CIP | Review timeliness data every 6 months |
| 5. Evaluate and apply findings Assess progress. Develop a plan for those courts that cannot meet the time standards due to high volume. | Lund/ Project Family Staff, Trial Court Operations, Probate Division Oversight Cmte | | | Start summer 2017, then ongoing | personnel resources | Share data with probate courts, DCF-FSD, Justice for Children Task Force & others | |
| Activity or Project Description | Collaborative Partners | Anticipated Outputs or Accomplishments | Goals of Activity (short and/or Long-term) Progress toward Outcome | Timeframe | Resources Needed | Plans for Evaluating Activity | Status of Project/ Activity |

Outcome #2: Improve the timeliness and quality of Probate Division adoption finalization hearings for children in the child welfare system. (continued)

| Activity or Project Description Specific actions or project that will be completed to produce specific outputs and demonstrate progress toward the outcome. | Collaborative Partners Responsible parties and partners involved in implementation of the activity. | Anticipated Outputs of Activity What the CIP intends to produce, provide or accomplish through the activity. | Goals of Activity (short and/or Long-term) Where relevant and practical, provide specific, projected change in data the CIP intends to achieve. Goals should be measureable. Progress toward Outcome | Timeframe Proposed completion date or, if appropriate, "ongoing". | Resources Needed Where relevant identify the resources needed to complete the activity. | Plans for Evaluating Activity Where relevant, how will you measure or monitor change? | Status of Project/ Activity Completed, Ongoing, Abandoned |
|---|---|--|--|---|---|---|--|
| Project 2: Improve the | quality of adopt | ion finalization hearing | gs in Probate Division. | | | | |
| 1. Provide training or informal coaching to probate judges on meaningful adoption hearings. | Lund/ Project Family Staff, Trial Court Operations, Probate Division Oversight Cmte | Consistency among probate judges conducting finalization hearings; useful information for new probate judges | See #3 below | Start 4/1/17; ongoing | CIP funds for training; Lund adoption staff | | Ongoing |
| 2. Produce "best practices" tips (meaningful adoption hearings) for probate judges. | CIP, Lund, Trial Court Operations, Probate Division Oversight Cmte | Use of guide will promote consistency across courts, and quality of hearings. | Lund personnel report improvement in quality of hearings in the probate courts | 4/1/17 Start summer 2017 | Lund staff; Probate judge (Hon. Smith) input; CIP staff | Collect feedback from probate judges to assess their satisfaction with the guide. | under develop- ment (spring- summer 2018) |
| 3. Collect feedback from families about their adoption finalization hearing experience. | Lund | engagement of families; satisfaction of families | Positive feedback from families | Start March 2017 | Lund personnel | Lund provides survey data quarterly; Share feedback with probate judges | Prelim. results shared at 2017 Judicial College |

Outcome #3: Identify and implement efficiencies in processing abuse/neglect cases

(This is one of the joint court/agency projects to improve the permanency outcome of timeliness)

Priority Area: Timeliness/Permanency

Need Driving Activities & Data Source: The number of new Vermont dependency cases filed has been climbing for four consecutive fiscal years. This has impacted the Family Division's ability to process these cases in a timely manner. It also impacts other dockets, when the courts add more time to their juvenile calendar. Length of time to disposition and TPR has increased.⁴

State fiscal year: FY13 FY14 FY15 FY16 CHINS (abuse/neglect) cases filed: 657 808 1,060 1,073

Theory of Change: Undertake a "Lean" analysis to identify efficiencies in how abuse/neglect cases are handled. Implement recommendations that are likely to

ease backlogs in dependency cases.

| Activity or Project Description Specific actions or project that will be completed to produce specific outputs and demonstrate progress toward the outcome. | Collaborative Partners Responsible parties and partners involved in implementation of the activity. | Anticipated Outputs of Activity What the CIP intends to produce, provide or accomplish through the activity. | Goals of Activity (short and/or Long-term) Where relevant and practical, provide specific, projected change in data the CIP intends to achieve. Goals should be measureable. Progress toward Outcome | Timeframe Proposed completion date or, if appropriate, "ongoing". | Resources Needed Where relevant identify the resources needed to complete the activity. | Plans for Evaluating Activity Where relevant, how will you measure or monitor change? | Status of Project/ Activity Completed, Ongoing, Abandoned |
|---|---|--|--|---|---|---|--|
|---|---|--|--|---|---|---|--|

Project: Conduct an analysis of initial stages of abuse/neglect proceedings (from the emergency care order up to merits), examine suspected causes of case delay, and recommend reforms. Methodology was selected by the State Court Administrator. Scope was limited to initial stages of abuse/neglect proceedings because that impacts the highest volume of cases (as opposed to later state, such as TPR.)

| 1. Assemble a team of | CIP Manager & | preparation | Buy-in from external | June – Sept | CIP funds; | Completed |
|--------------------------------|--|--|---|---|---------------------------------|-----------|
| subject matter experts, | other CAO | | stakeholders | 2016 | personnel | |
| contract with facilitators | personnel; | | | | time | |
| and consultant | DCF-FSD, etc. | | | | | |
| 2. Conduct Lean analysis | representatives from the courts, DCF, Defender General system, prosecutor, agency attorney, and GAL | Produce Lean report | Complete the Lean analysis & produce a report | Oct 2016 | CIP funds; personnel time | Ongoing |
| 3. Review recommendations | Court Administra- tor; CIP personnel, DCF, others | Discussions about findings and potential solutions | Meaningful consideration of potential solutions | Dec 2016- March 2017 delayed | CIP funds; personnel time | Ongoing |
| 4. Develop implementation plan | CIP, Superior Judge, Trial Court Operations, DCF, | Implementation plan that is realistic and achievable | | Dec 2016- May 2017 <i>delayed</i> | CIP funds; personnel | |

⁴ Source: court data, CFSR findings

Outcome #4: Improve quality of court data NOTE: This scope of this project will be limited if data grant funds are not available.

The CIP is able to *report* a number of performance indicators with respect to the juvenile docket, but the data itself are not *meaningful* unless we are confident in their accuracy. This project will help us to better measure efforts to improve the timeliness of court milestones such as time to merits, disposition, or permanency.

Priority Area: Data

Need Driving Activities & Data Source: The Vermont court system currently cannot rely on the accuracy of permanency data collected and reported by the courts. The CIP has to rely on agency (DCF-FSD) data. However, DCF measures timeliness to permanency differently than the courts do. (For example, for reunification, DCF uses the date when the child returns home, but the courts use the date that legal custody was transferred back to the parent with no conditions.) Efforts have been made to identify top data fields on which to focus.

Theory of Change: *The project* is intended to:

- a. Improve the accuracy of VTADS data so that we have greater confidence in the reports showing the timeliness of juvenile proceedings and other performance indicators. This will involve training and other strategies to ensure accurate data entry.
- b. Build court managers' skills so they can actively monitor operational reports and use this data for case management.
- c. Improve the quality of data that may be migrated into a new case management system

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|---|---|--|--|---|---|---|--|
| Project: Improve the q | uality of perman | ency data (This project w | yas selected with input from Trial Co | ourt Operations a | nd others) | | |
| 1. Develop a plan to | CIP | Plan is produced (scope | TBD (depends on data grant | Start 2017 | data grant | | Choose an |
| evaluate the accuracy of | Trial Court | of plan depends on | resources) | | (hire | | item. |
| court permanency data | Operations | availability of data grant | | delayed | consultant | | |
| and clean up inaccurate | CAO's IT Division | funds) | | | ideally) | | |
| data. | | | | | | | |
| 2. Implement plan, | CIP | -Train docket clerks on | | 2017 -2018 | | Improved data | |
| including training of | Trial Court | data entry procedures | | (depending | | accuracy; use | On hold |
| docket clerks and court | Operations | -Train court managers to | | on resources) | | DCF-FSD admin- | |
| managers | CAO's IT Division | monitor accuracy of | | | | istrative data | |
| | DCF-FSD | data | | | | | |

⁵ Data source: court data from case management system

Outcome #4: Improve quality of court data (continued)

| Activity or Project Description Specific actions or project that will be completed to produce specific outputs and demonstrate progress toward the outcome. | Collaborative Partners Responsible parties and partners involved in implementation of the activity. | Anticipated Outputs of Activity What the CIP intends to produce, provide or accomplish through the activity. | Goals of Activity (short and/or Long-term) Where relevant and practical, provide specific, projected change in data the CIP intends to achieve. Goals should be measureable. Progress toward Outcome | Timeframe Proposed completion date or, if appropriate, "ongoing". | Resources Needed Where relevant identify the resources needed to complete the activity. | Plans for Evaluating Activity Where relevant, how will you measure or monitor change? | Status of Project/ Activity Completed, Ongoing, Abandoned |
|--|---|--|--|---|---|---|--|
| 3. Expand to other measures of timely court proceedings4. Apply a CQI approach to assess and refine on an ongoing basis our efforts | CIP Trial Court Operations | Increase skill and capacity among court staff and managers with | Monitor measures of timely court proceedings | 2019 | data grant | To be addressed by the implementation plan | |
| to record and report data more accurately. | | respect to data integrity | | | | | |

This would be a first step toward implementing a process for court/agency data sharing.

Outcome #5: Collaboration between the court, agency, and other partners in the child welfare system

Continue activities that promote collaboration across systems and strengthens knowledge and skills of judges, attorneys, GALs and child welfare agency workers.

Priority Area: Other

Need Driving Activities & Data Source: Systems change is people driven. Collaboration between the courts, child welfare agency, and other systems partners is essential for improving the child protection system and ensuring better outcomes for children and families.

Theory of Change: The following activities will help continue and strengthen collaboration across systems, through communication outside of the courtroom and

focusing attention on systemic goals.

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|---|---|--|--|---|---|---|--|
| | | | porate to provide multidisciplina | | training | Γ | |
| CIP sponsored regional multi-disciplinary seminars | CIP & local court staff | Clashing Advocacies II seminar in 6 locations across Vermont | Increase attendance from last year's seminar | Fall 2016 – spring 2017 | | Satisfaction survey of participants | Ongoing |
| 2. CIP co-sponsorship of DCF-FSD's annual Youth Justice Summit | CIP DCF-FSD | 1 day-long conference raises awareness about a specific topic | Judges, attorneys, GALs join FSD social workers for a day of training | Spring 2017 | CIP training grant funds past 2017 | Satisfaction survey of participants | Planning for 2018 Summit |
| 3. "Local learning" seminars at courthouses | CIP GAL Program Local court staff DCF-FSD | Raise awareness about specific topics (normalcy, sex trafficking, statewide initiatives, etc.) | Raise awareness and integration of new knowledge into practice | Ongoing | CIP training grant funds past 2017 | Feedback from attendees | |
| Project 2: Collaborate wi | th DCF-FSD on im | | initiatives | • | | | |
| 1. Collaborate with DCF-FSD on implementation of older youth provisions of the federal Strengthening Families Act | CIP DCF-FSD ODG | -Share informational bulletins across systems -Educate professionals across systems (more TBD) | Raise awareness and integration of new knowledge into practice | 2017-2018 | | | Ongoing |
| 2. Collaborate with DCF- FSD on implementation of SDM reunification tool | | -Educate across systems | Raise awareness and integration of new knowledge into practice | 2017-2018 (start Apr. 2017) | | | spring - summer 2017 |

Outcome #5: Collaboration between the court, agency, and other partners in the child welfare system (continued)

| Project 2: Collaborate wi | ith DCF-FSD on im | plementation of specific | initiatives (continued) | | | | |
|---|---|---|--|---|---|---|--|
| Activity or Project Description Specific actions or project that will be completed to produce specific outputs and demonstrate progress toward the outcome. | Collaborative Partners Responsible parties and partners involved in implementation of the activity. | Anticipated Outputs of Activity What the CIP intends to produce, provide or accomplish through the activity. | Goals of Activity (short and/or Long-term) Where relevant and practical, provide specific, projected change in data the CIP intends to achieve. Goals should be measureable. Progress toward Outcome | Timeframe Proposed completion date or, if appropriate, "ongoing". | Resources Needed Where relevant identify the resources needed to complete the activity. | Plans for Evaluating Activity Where relevant, how will you measure or monitor change? | Status of Project/ Activity Completed, Ongoing, Abandoned |
| 3. Assist FSD to Implement its CFSR Program Improvement Plan | CIP DCF-FSD Trial Court Op. | Raise awareness; Assist FSD with certain aspects of its plan | Examples: provide data on timeliness of TPR decisions, possibly timely filing of caseplans (TBD) | 2017-2018 | TBD | Timeliness of TPR decisions See objective 1, p. 2-3 | |
| Project 3: Support Safe | Babies Court pr | ojects NOTE: this depend | s on additional funding from trainin | g and data gran | ts | | |
| 1. Support local court efforts to maintain (and possibly expand) Safe Babies Court Teams (depending on availability of CIP funds) | DCF-FSD Easter Seals Local Family Courts | Better services to families, with children 0-3 who are removed from home or at risk of removal, through provider collaboration. | Placement stability and timely permanence (TBD if there is funding available for this) | 2017 and beyond | Additional CIP grant funds | TBD | Current focus is on maintain- ing, not expanding |

Outcome #6: Promote high quality legal representation (to the extent that funding allows; Training grant)

Quality legal representation is essential to improving outcomes for children and families. The competency and skill of all professionals involved in child abuse/neglect cases impacts the quality and depth of hearings.

Priority Area: Quality Legal Representation

Need Driving Activities: CIP has long offered its support for trained and competent attorneys, both by sponsoring training provided by the Defender General system and by inviting attorneys to multi-disciplinary, CIP-sponsored educational events. The VT Bar Journal article series "Children's Corner" also supports this priority area. Continuation of these efforts depends on receipt of training grant funds. Therefore, details regarding the activities below will be provided at a later date, should resources become available.

Theory of Change: Attorneys who are trained in juvenile law are better able to provide quality legal representation.

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|---|---|--|--|---|---|---|--|
| Project 1: Attorneys re education and training.) | eceive specialized | d training in child welfa | ire and juvenile law. (This was | s selected base | d on long-standir | ng CIP support for | attorney |
| 1. ODG's quarterly newsletter for defense attorneys | ODG | Quarterly newsletter Also the VT Bar Journal article series | Highlight practice and policy changes, changes in federal and state statutes, notable caselaw | Fall 2016- | CIP Training grant funds to continue this | | Ongoing |
| 2. Training for defense attorneys | ODG | Training 2x/year | Increase knowledge, skills, and quality of representation | Fall 2016- | CIP Training grant funds to continue this | | Ongoing |
| 3. Training for prosecutors | Dept of State's Attorneys; AAGs | Training 1x/year | Increase knowledge, skills, and courtroom practice | Fall 2016- | CIP Training grant funds to continue this | | Ongoing |
| Project 2: Develop an insunder development. | strument for judge | es to use that focuses on | indicators of quality representa | tion and provi | de data on attor | neys to ODG. This | plan is |
| 1. Decide whether to move forward with this plan, if agreeable to ODG | ODG | Provide qualitative data to ODG on indicators of attorney performance | Improve quality of legal representation | If moving forward, do so by March 2017 | | TBD- will be part of the planning process | Not moving forward |

Outcome #7: Judges and court personnel are knowledgeable and prepared to work with child welfare cases (to the extent that funding allows)

The juvenile docket is one of the more complex trial court dockets. To be effective in processing cases and interacting with litigants, judges and court personnel must receive some specialized training before working in this docket, as well as opportunities for ongoing training and professional development. *CIP training* grant funds are needed to maintain these efforts.

Priority Area: Quality Court Hearings

Activity or Project

Description

Collaborative

Partners

Need Driving Activities & Data Source: In Vermont, Superior court judges receive annual court assignments. This means that a judge may rotate out of a particular county and docket. This "judicial rotation" can sometimes be a challenge for maintaining a judicial workforce that is up to date on current juvenile law and policy. Court staff must also be skilled at accurate docket entries, case processing, and scheduling the multiple parties involved in dependency cases. **Theory of Change:** Provide a summary (overview) of how the activities/projects below will lead to the anticipated outcome above. (This will be developed more if Training grant funds become available)

Goals of Activity (short and/or

Long-term)

Resources

Needed

Where

Timeframe

Plans for

Evaluating

Activity

Status of

Project/

| Specific actions or project that will be completed to produce specific outputs and demonstrate progress toward the outcome. | Responsible parties and partners involved in implementation of the activity. | Activity What the CIP intends to produce, provide or accomplish through the activity. | Where relevant and practical, provide specific, projected change in data the CIP intends to achieve. Goals should be measureable. Progress toward Outcome | Proposed completion date or, if appropriate, "ongoing" | relevant identify the resources needed to complete the activity. | Where relevant, how will you measure or monitor change? | Activity Completed, Ongoing, Abandoned |
|---|--|---|--|--|--|---|---|
| Project 1: Judges assigne | d to the juvenile d | ocket receive specialized | I training. This was selected bec | ause Vermont h | nas had a numbe | er of new judges a | opointed to |
| the bench in recent years | due to filling of va | acant judge positions and | the retirement of a number of ju | udges. Abuse/n | eglect case num | bers continue to r | ise. There |
| has been sweeping statut | ory reform of juve | nile law for two consecut | tive years. Judges must receive a | dequate trainin | g in this area of | the law. | |
| 1. New judges receive training on abuse/neglect cases within a year of being assigned to a juvenile docket | Judicial Education staff; Superior Court Judge | Two of the "new" judges who will assigned to juv cases as of Sept 2017 attended NCJFCJ's CANI program in June 2017. | | | CIP Training grant funds | | Ongoing |
| 2. Provide judges with opportunities for | Jud. Education staff; Superior | This yr: CIP "local learning" seminars, July NCJFCJ conference, Gabor Mate | | | CIP Training grant funds | | Juvenile Law Day |
| professional development | Court Judge | | | | | | 2017 done |
| Project 2: Court personne | | juvenile docket receive s | | T | | Г | Г |
| 1. Provide court personnel newly assigned to the juvenile docket with juvenile orientation materials and relevant training. | Judicial Education staff; Trial Court Operations | | Court staff who are newly assigned to the juvenile docket are prepared | | CIP Training grant funds | | |
| 2. Provide in-service training to court personnel | Judicial Education staff; Trial Court Op. | Some of this can be the "local learning" seminars | training on juvenile court procedures and best practices | | CIP Training grant funds | | Possibly 2018 |

Anticipated Outputs of

Outcome #8: GALs who advocate in juvenile proceedings are adequately trained and supervised (to the extent that funding allows)

Priority Area: Quality Court Hearings

Need Driving Activities: Vermont Guardians ad Litem are volunteers who advocate for the best interests of children, and are assigned to every child involved in CHINS proceedings. In child protection cases, they are often the "eyes and ears" of the child's attorney. Most of the work the GALs do is out of court and involves gathering information, interviewing the parties, and working with other professionals in the case to work toward attaining the goal of safeguarding the child's best interest and rights. (VT Rule of Family Proceedings 6) The Child Abuse Prevention and Treatment Act (CAPTA) requires that in every case involving an abused or neglected child that results in a judicial proceeding, a GAL who has received training appropriate to the role shall be appointed. Every volunteer GAL is required to complete a 32 hour pre-service training which provides an overview of applicable state and federal law, practice guidelines utilized by the Division for Children and Families (DCF), an overview of the sociological factors they may encounter, and general best practice guidelines. Each GAL is also required to complete a "mentoring" process where they shadow one or more experienced guardians before can be assigned to a case. Furthermore, GALs need specialized in-service training to help them better serve youth. Since GALs are assigned to every child, ongoing recruitment efforts are essential to increase the number of volunteer GALs serving children, decrease the caseloads, and to replenish the pool of qualified and trained GALs due to attrition. Ongoing support, supervision, and coaching is also needed to integrate new GALs into the program, assist active GALs to handle difficult and complex issues, and improve retention of volunteer GALs. Finally, the GAL Program needs an effective system for collecting and reporting data to measure results of recruitment, training, and supervision efforts.⁶

Theory of Change: CIP funding will be used to develop an accurate database of current cases to increase the program's ability to proactively address difficulties, increase the amount of specialized training offered to volunteers, and make additional supervision available in one or more counties.

| Activity or Project Description Specific actions or project that will be completed to produce specific outputs and demonstrate progress toward the outcome. | Collaborative Partners Responsible parties and partners involved in implementation of the activity. | Anticipated Outputs of Activity What the CIP intends to produce, provide or accomplish through the activity. | Goals of Activity (short and/or Long-term) Where relevant and practical, provide specific, projected change in data the CIP intends to achieve. Goals should be measureable. Progress toward Outcome | Timeframe Proposed completion date or, if appropriate, "ongoing". | Resources Needed Where relevant identify the resources needed to complete the activity. | Plans for Evaluating Activity Where relevant, how will you measure or monitor change? | Status of Project/ Activity Completed, Ongoing, Abandoned |
|---|---|--|--|---|---|---|--|
| Project 1: Train GAL vo | lunteers to advo | cate for children's best | t interests in juvenile proceed | dings | | | |
| 1. Train new GAL | GAL Program | -Offer at least three 32 | Provide VT GAL Program | By 9/30/17, | Training | GAL Program | Ongoing |
| volunteers to advocate | | hour pre-service CASA | resources to develop these | then | Grant | will collect and | |
| for abused and | | "basic" training | trainings. | annually | | report data to | |
| neglected children. | | programs to new GALs | | through | | CIP | |
| The need for volunteer | | | Increase the # of trained GALs | September | | | |
| GALs is most acute in | | -Train 40 new GAL | to serve as court advocates for | 30, 2020 | | | |
| Franklin, Rutland, | | volunteers a year. | abused and neglected children | | | | |
| Washington, Addison, and Chittenden Counties. | | | in court. | | | | |

⁶ Source: Vermont Guardian ad Litem Program's 2016 Report to the Judiciary.

| Project 1: Train GAL vo | lunteers to advo | ocate for children's bes | t interests in juvenile proceed | dings (continu | ed) | | |
|---|---|---|--|--|---|--|--|
| - | | | - | | (depends on r | eceipt of CIP training | grant funds) |
| Activity or Project Description Specific actions or project that will be completed to produce specific outputs and demonstrate progress toward the outcome. | Collaborative Partners Responsible parties and partners involved in implementation of the activity. | Anticipated Outputs of Activity What the CIP intends to produce, provide or accomplish through the activity. | Goals of Activity (short and/or Long-term) Where relevant and practical, provide specific, projected change in data the CIP intends to achieve. Goals should be measureable. Progress toward Outcome | Timeframe Proposed completion date or, if appropriate, "ongoing". | Resources Needed Where relevant identify the resources needed to complete the activity. | Plans for Evaluating Activity Where relevant, how will you measure or monitor change? | Status of Project/ Activity Completed, Ongoing, Abandoned |
| 2. Provide in-service training to active GAL volunteers. | GAL Program, DCF, and others | GALs have professional development opportunities on relevant child welfare topics. Examples: Youth Justice Summit, CIP "local learning" seminars, Clashing Advocacies seminars | At least one statewide training on relevant subject matter will be made available to GALs. 20 GAL volunteers a year attend delinquency training. GALs have the education they need to effectively advocate for abused and neglected children | By 9/30/17, then annually through September 30, 2020 (funds permitting) | CIP Training Grant | GAL Program will provide CIP data on: - # of GALs who attend in- service training or other seminars on relevant child welfare topics; - # of volunteers who complete delinquency training; | Ongoing |
| Project 2: GALs in juve | nile proceedings | are adequately superv | vised. | 1 | 1 | <u>, </u> | l |
| Local Program Coordinators serve targeted counties or regions in greatest need. | GAL Program | Increased time will be made available for the coordinator serving Washington County resulting in increased training, retention, and recruitment. | -Increased contacts with GALs -5 or more in-service "brown bag lunches" on relevant child welfare topics# of active GALs will increase (through retention increases and/or the addition of new volunteers). | 2017, then annually through September 30, 2021 | Basic Grant (also State Funds & Other Grants) | - 5% net increase in the # of activated GALs -Track in-services offered and attendanceMeasure retention rates of current volunteers | Ongoing |

Priority Area: Data

Project 3: Assess statewide data to accurately identify cases assigned to volunteer GALs and identify any current or potential future problems.

(depends on receipt of CIP data grant funds)

| Activity or Project Description Specific actions or project that will be completed to produce specific outputs and demonstrate progress toward the outcome. | Collaborative Partners Responsible parties and partners involved in implementation of the activity. | Anticipated Outputs of Activity What the CIP intends to produce, provide or accomplish through the activity. | Goals of Activity (short and/or Long-term) Where relevant and practical, provide specific, projected change in data the CIP intends to achieve. Goals should be measureable. Progress toward Outcome | Timeframe Proposed completion date or, if appropriate, "ongoing". | Resources Needed Where relevant identify the resources needed to complete the activity. | Plans for Evaluating Activity Where relevant, how will you measure or monitor change? | Status of Project/ Activity Completed, Ongoing, Abandoned |
|---|---|--|--|--|---|---|--|
| 1. Contract with consultant to create databases of current GAL assignments by county and by volunteer | GAL Program DCF CAO's IT division ("RIS") Court Staff | Identify which specific open cases are currently assigned to volunteer GALs and the length of time the case has been open. | Create a database of all cases by volunteer. Identify cases where a GAL not associated with VTGAL is assigned to a CHINS case, cases that have been open longer than 8 months, cases open after permanency, and other potential problem areas. | June 2017, and then updated as frequently as the consultant determines is necessary. | CIP Data Grant | N/A | Ongoing On hold; need to re- visit |
| 2. Identify trends and issues requiring a statewide response | GAL Program; GAL Advisory Committee; Judiciary, Trial Court Operations; Court Staff | Systemic issues will be identified that result in avoidable increases in caseloads, expectations, and other capacity issues. | -Ensure that CHINS cases with non-program GALs are reassigned to program volunteersIncrease consistency around GAL dismissalIdentify situations which would allow for modification of expectations without reducing the ability of the assigned GAL to be effective. | June 2017- September 2017 | CIP Data Grant | GAL Program will report on systemic issues identified and the resolution for those issues. | Ongoing |
| 3. GAL Program staff will work with individual GALs to resolve issues with current assignments. | Program staff including volunteer coordinators, Program Manager and administrative assistant | Issues with case assignments will be identified and addressed by Volunteer Coordinators and/or Program Manager who will work with assigned GALs to develop | - Develop strategies with volunteer GALs to address case specific issues in cases contributing to delay Identify strategies to reduce the work done by volunteer GALs on certain cases while ensuring that they remain able | June 1, 2017- Sept 30, 2017, and then ongoing through 9/30/17. | Data Grant State Funds | A database will be compiled by program staff showing each identified case and the actions taken. Over time, this should result in greater support for | Ongoing |

| solutions to problem cases. | to effectively advocate for a child's best interests Identify advocacy strategies which could increase the Court's ability to address identified issues | GALs with difficult cases, an increase in the ability to prioritize work for volunteer GALs, and an increase in the ability of program staff to |
|-----------------------------|---|---|
| | | program staff to be proactive. |

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