



JUDICIAL BUREAU EFILING GUIDE

v3 August 2023

Note: This document is NOT intended to be a comprehensive guide to use of the Odyssey File & Serve System. See information below regarding user guides, trainings and other materials for filers. This document provides supplemental division-specific guidance for efilings in the Judicial Bureau.

Accessing Odyssey File & Serve

All Vermont Courts are adopting universal efilings in all dockets through the Odyssey File & Serve (OFS) system, which is a web-based platform accessible from any modern browser on a computer or mobile device. OFS can be accessed via a link on the Vermont Judiciary's website, or directly at:

<https://vermont.tylertech.cloud/OfsWeb/>.

Registration

Registration for efilings is free and simple. All that is required is a valid email address. There are different registration options for firm/organizational users and independent users such as self-represented litigants. Instructions on how to register are found in the user guides and other materials in the "self-help" section of the OFS homepage.

Note: all users including attorneys and self-represented litigants who choose to efile must self-register. Court staff cannot complete registrations on behalf of filers or edit any user's registration information.

Training and Support

- For general information and questions about use of the efilings system, on the OFS homepage <https://vermont.tylertech.cloud/OfsWeb/> there is a "self-help" section with numerous resources:
 - Live web training sessions and recorded trainings that can be viewed any time
 - A Database of FAQs
 - Chat, messaging and other contact options for support
 - Training videos
 - Downloadable user guides

- Vermont-specific guides about filing in various division and case types are on the Judiciary website's e-filing page <https://www.vermontjudiciary.org/about-vermont-judiciary/electronic-access/electronic-filing>, also accessible here from the homepage:

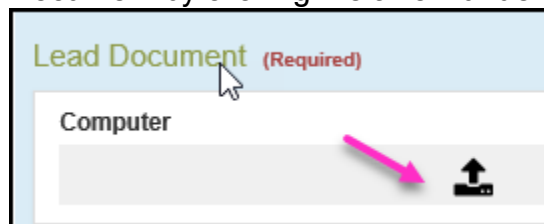


- There is also a Judiciary e-filing helpdesk for Vermont-specific e-filing procedural questions at JUD.EFileSupport@vermont.gov. Please use this email for e-filing questions and do not send e-filing questions to the main Judiciary Helpdesk email.

I. Filing into Existing Case - Judicial Bureau e-filing is only for subsequent filings after a new case is open.

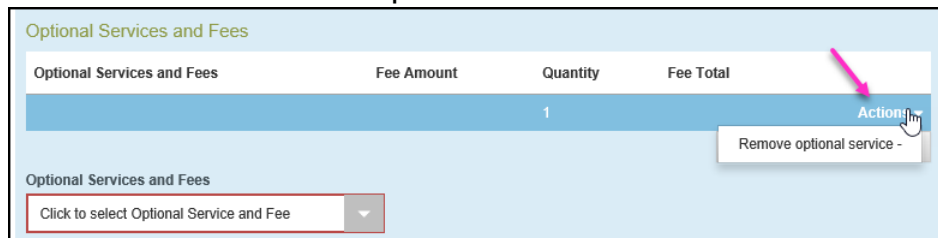
- Location** - Select Judicial Bureau
- Case Number** - enter the Case Number
- Case Number displays, click Actions
- Select "File Into Case"
- Filings:**
 - Select **Filing Code** in the dropdown - **Note:** If the filing is post judgement, a fee is due, and filer needs to select the option with a fee or filing may not be accepted.
 - Documents:**
 - Documents must be uploaded in PDF Format
 - Each document uploaded must have a Security type selected or filer cannot proceed. Judicial Bureau Documents should have a Security type of "Public."
 - Documents containing confidential information such as social security numbers must be labeled as a "confidential document" from the Security dropdown menu by the document, and where required by the new Rules of Electronic Filing¹, a redacted version must also be filed.

1. **Lead Document** - Upload the Answer or Motion or other Filing as the Lead Document by clicking the arrow under Computer



- a. Select document from computer to upload
 - b. Click Save Changes if no Attachment to upload
2. **Attachment** - Upload any supporting document to the Lead document

- a. Click Save Changes after uploading Attachment
3. **Add Another Filing** - use this function to add documents separate and apart from the original lead document. Filer must click “Save Changes” then click “Add Another Filing.”
- iii. **Answer** - if Filer files an answer admitting or no contest, filer will have to **pay ticket on the portal** found here: <https://publicportal.courts.vt.gov/Portal/>.
- iv. **Optional Services and Fees**: Service to request copies of documents, exemplified copies, certified copies, or public record retrieval. See more in Section VI below.
 1. Click “Add Optional Services and Fees”
 2. Select service in drop down
 3. If filer accidentally clicks Optional Services and Fees
 - a. Click Actions and Remove Optional Service:



- v. Filer must click “Save Changes”

Fees

- i. Filer selects payment account
 1. If Filer files an Application to Waive Filing Fees, filer will need to create a Waiver Account to use for the filing fee, which will waive all filing fees.
- ii. Filer selects person responsible for fees, which is the person filing
- iii. Filing Attorney - will populate when using Attorney Account
- iv. Click “Save Changes”

The Vermont Judiciary has instituted a new per case filing fee structure for the e-Filing system, effective **April 1, 2021**. This new fee structure is the result of a collaborative effort and the culmination the e-Filing Fees Study Committee, as well as continued dialogue with the Vermont Bar Association and Tyler Technologies. The new per case fee is \$14.00 per filer or firm, payable upon a party’s first filing. Convenience fees remain in place with a 2.89% processing fee for credit card payments and \$1.00 per case for eCheck payments. However, a number of exemptions remain in place. All criminal filings are automatically exempt from the case fee and for any case type where there is no court fee, the party filing will not incur the user fee either.

Please note:

- *The new per case fee is \$14 per party, per filer within a firm, charged once upon first filing. If a party’s representation changes from one firm to another, the fee will be charged again upon the new firm’s first filing into the case. A pro se litigant who chooses to use the eFiling system is also required to pay the fee upon first filing. If a pro se litigant later seeks representation, the fee would be charged again upon the firm’s first filing against the firm’s payment account.*
- *Some filers may be erroneously re-assessed the \$14 charge as a result of merging of system entities in Odyssey (a process to correct duplicate records for the same individual). When a party entity for whom the per case fee has been paid is merged*

*into another entity for whom the fee has not been paid, the fee will assess again.
Filers in those situations may contact Tyler Technologies for a refund.*

For the following exemptions, parties must still choose a waiver account when filing:

Statutory or rule exemptions

- Government and appointed filers, pursuant to 32 V.S.A. § 1433 and Rule 10(d)(1) of the Rules for Electronic Filing (2021)
- Stalking & Sexual Assault cases, pursuant to 12 V.S.A. § 5133(f)
- Relief from Abuse cases, pursuant to 15 V.S.A. § 1103(f)
- Abuse Prevention for Vulnerable Adult, pursuant to 33 V.S.A § 6933(b)

f. Submission Agreements

- i. Filer must Certify that filer is in compliance with the Rules for Public Access to Court Records and with all service obligations by checking the boxes.
 - ii. Click Summary
- g. A summary of the Envelope displays, Filer must click “Submit”

II. Post Judgment Motions

- a. Most motions filed after judgment or disposition generally require a filing fee.
- b. If filing a post judgment motion, select the existing motion with a post-judgment fee or if there is not a listed motion, select Motion Miscellaneous with \$45.00 fee.

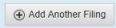
III. Agency Filers

Government Agency Filers and other entities who are exempt by rule or statute from paying any court filing fees will continue to be exempt from paying fees when filing in OFS. Such filers should set up a “waiver” payment account when registering and use this for filings made in the course of their official job duties.

IV. Waiver of Filing Fees *(formerly known as “In Forma Pauperis” Process)*

To request a waiver of filing fees when submitting either a new or a subsequent case filing through OFS, select “waiver” as the payment method (the filer must have a waiver account set up as a payment method - this can be done in the filer’s OFS account settings).

You must include a completed Application to Waive Filing Fees (form # 228, available on www.vermontjudiciary.org) in PDF format.

Do not upload the form as an attachment to your lead document; rather, after uploading your other documents, click on “Add another Filing”  then use the filing code “Application to Waive Filing and Service Fees.”

Cases will be accepted by the court through OFS regardless of whether the filer qualifies for a waiver or not. Review is completed by court staff after the initial acceptance from the e-filing system. If the request to waive fees is denied, or if the filer fails to submit the application form, they will receive notice from the court instructing them on how much is due and the date by which it must be paid to avoid dismissal of the filing.

V. Appeals

- a. When filing an Appeal of a Judicial Bureau case, file the Notice of Appeal in the existing Judicial Bureau case and pay the filing fee to the Judicial Bureau.

VI. Requesting Copies, Public Record Retrieval and other Optional Services

Note: many documents in newer and active cases are available to be printed and downloaded for free from the Public Portal for users with a right of access. Most older cases that have not had recent activity continue to be held in paper files from which copies must be requested.

Regular photocopies, certified copies and exemplified copies of court documents may be requested through the efilings system by filing a request into the case from which you are requesting document copies. Requests may be submitted on their own or in conjunction with other filings.

1. Using the filing code “Copy Request”, submit a letter or document clearly stating the request including the specific documents for which you want printed copies, and whether you need a regular, certified or exemplified copy and how you would like the document(s) sent to you (mail or email). Please note that certified copies produced and delivered electronically will have a certification stamp image and signature electronically applied. For some purposes and in some other jurisdictions a raised seal and original signature is required, so requests should state clearly which method is needed.
2. To submit payment for the copies, in addition to selecting the filing code and attaching a written request, the filer must select the appropriate copy type and fee from the “Optional Services” section. There are different fees for each type of copy so be sure to select the correct option.
 - Regular printed copies of court documents cost 25 cents/page and there is a \$1.00 minimum for any copies, so if the document is 1-4 pages long the cost will be \$1.00 (select the option for “photocopies 1-4”).
 - Printed copies of documents longer than 4 pages will be [# of pages X 25 cents] (select the option for “photocopies 5+” and enter the total# of pages of the document(s)).
 - Certified copies have a fee of \$5.00 per document.
 - Exemplified copies have a fee of \$10.00 per document

VII. Refiling after Rejection

- a. When a filing is rejected:
 - i. Filer will receive an email with the rejection reason and any comment the court may add
 - ii. Filer can see the envelope on the Dashboard of Filer’s Account
 1. Click Returned Filings

2. Find rejected envelope
 3. Click Actions
 4. View Envelope Details
- a. Click to Expand Filings Section
 - b. If filing was rejected, filer has **7 days** to refile with a correct document in order to retain the original filing date.
 - c. Process to follow:
 - i. Go to Filings Tab
 - ii. On the rejected filing, to far right, click 4th button “Copy this envelope”