

# NG-CMS Update

Vermont Judiciary's Next Generation Case Management System  
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**What is the NG-CMS?** The Vermont Judiciary's legacy Case Management System (VTADS) is no longer able to support current and future organizational objectives and imperatives. In 2015, we started a multi-year initiative to select and implement a Next Generation Case Management System (NG-CMS).

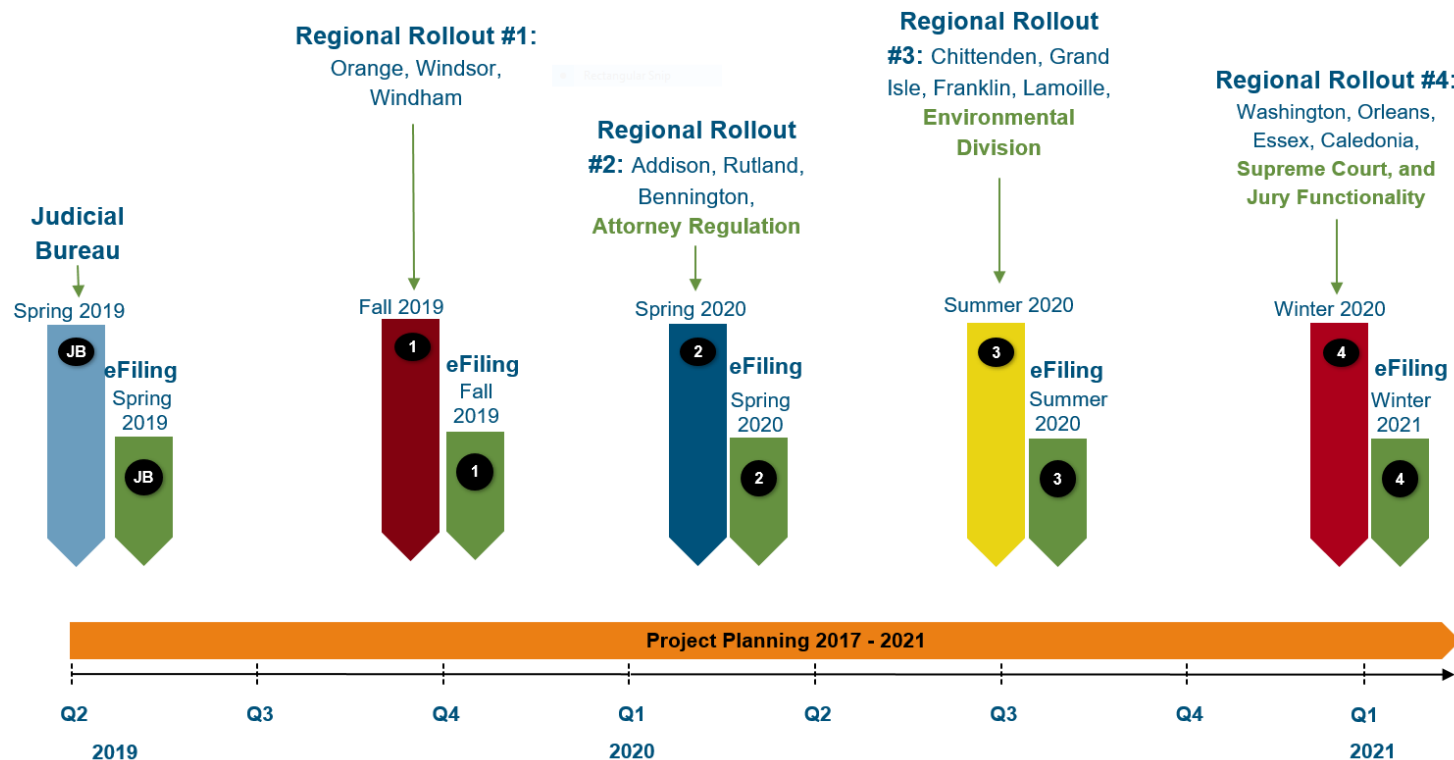
A well-designed, modern CMS will drive and enable the transformation of the Judiciary's case management process from a paper-driven to an electronic-focused business model.

The NG-CMS will improve the public's access to justice, strengthen inter-agency communication, and enable more efficient court operations through faster court case initiation, more accurate electronic case files, and improved document availability and accessibility.

**We have partnered with Tyler Technologies (Tyler)** to implement **Odyssey**, its leading Commercial Off-the-Shelf (COTS) Court CMS.

Tyler Technologies is the largest public company in the world focused exclusively on state and local government. Its Courts & Justice Division has over 30 years of expertise and more than 600 employees, operating in 23 states, with 13 statewide clients and over 600 county clients.

## What is the Rollout Timeline?



## ***How are we addressing the requirements of the Judiciary through this implementation?***

In its response to our Request for Proposals (RFP), Tyler overwhelmingly met the functional requirements with its Odyssey CMS product. Several areas were identified, both in this process and in configuration of the system, where Tyler could not meet essential Judiciary processes or practices without customizing its CMS. These areas are identified as gaps and will be satisfied incrementally throughout our phased rollout and by the continuous improvement process Tyler calls Evergreen, which is its assurance that it will protect and extend our investment in Tyler's technology.

## ***Examples of continuous improvement include...***

"Online Suspense Payments" for the Judicial Bureau is the ability to pay traffic tickets online prior to that ticket being received from Law Enforcement and entered in Odyssey. This functionality will be unique to Vermont and will be available this year.

"Attorney Conflict Checking" is a functionality, built several years ago in our legacy CMS, that allows court staff to check for attorney conflicts across other courts in the state prior to scheduling that attorney in court. This functionality will also be unique to Vermont and will be available this year for courts migrated to the Odyssey system.

## ***Interfacing with our Justice partners***

An essential part of our project are the interfaces and integrations between the NG-CMS and our Justice partners. These include interfaces with the Department of Public Safety's eTicket program, as well as exchanges of data with the Department of Motor Vehicles, Department of Tax, VISION, and the Department of Public Safety. Initially, our approach is to replicate our existing data exchanges so the introduction of NG-CMS is transparent to our partners. New integrations are also being built, such as that with VISION, which will eliminate the need for daily manual financial entries.

## ***What's next?***

As we approach our first implementation milestone—the rollout of Odyssey to the Judicial Bureau—our focus is on the completion of tasks specific to this launch, including configuration, data conversion, testing, training, and planning for go-live activities. Court staff will receive extensive Odyssey training in the weeks preceding each rollout. eFiling capabilities, supported by Tyler through its industry standard eSolutions architecture, will be enabled several weeks following each rollout. This strategy is intended to minimize operational disruption and ease the transition for both courts and the public. eFiling training for attorneys will be conducted directly by Tyler and will be scheduled shortly.

Click [here](#) for more information regarding the NG-CMS initiative